



Comfort Agreement

Congratulations on your investment in one of the most comprehensive service agreements available anywhere.

With this agreement, you are now considered a **Preferred Customer** which entitles you to absolute priority service, extended warranties, cash discounts, and most importantly: **Peace of Mind.**

The purpose of this plan is to provide your family with enhanced equipment safety and efficiency as well as extend the life of your equipment. Your family will also appreciate knowing that your equipment has been tested for deadly, odorless, poisonous carbon monoxide gas.

Comfort Agreement Benefits

Never an Overtime Charge:

Preferred clients never pay full overtime rates, they receive preferred pricing

Preferred Pricing: 1/2 Price Service call with necessary repair & 15% off all repairs (parts & labor)

FREE FREON!: We will add up to 1lb. of Freon each year if needed

Lifetime Warranty on select Replacement Parts:

Fort Wayne's best parts warranty. *See warranty paperwork for details

Priority Service: Placed ahead of non-agreement clients for emergency service

200% Transferable:

Agreement is transferable to your new home (locally) and to the new owners of your current home

Name:		No:			
Address:					
City:		St:	Zip:		
Hm Phone:		Wk Phone:			
Equipment	Make	Model	Serial	Notes	Y/N
<input type="checkbox"/> Air Cleaner, Type:		Filter size:	x	x	qty:
<input type="checkbox"/> Heating system only		<input type="checkbox"/> Cooling System Only	<input type="checkbox"/> Complete Comfort System		
Other notes:					
ABSOLUTELY NO RISK MONEY - BACK GUARANTEE & TERMS					
All service department parts, materials, and labor shall be discounted at a rate of 15% off our normal price. Emergency service repairs shall be provided after normal working hours at normal repair rates. This agreement shall renew automatically each year, unless canceled by either party with a thirty day written notice. Your 100% total satisfaction is guaranteed. Try this program for ninety days; if you are not pleased we will refund your entire investment. There is absolutely no risk. We will keep you happy. Full payment is due upon acceptance of this agreement. Thank you very much for your investment. We are looking forward to serving your needs!					
YOUR ACCEPTANCE AND METHOD OF INVESTMENT					
<input type="checkbox"/> ONE YEAR		<input type="checkbox"/> TWO YEAR		<input type="checkbox"/> THREE YEAR	
Investment \$ _____		Investment \$ _____		Investment \$ _____	
Save even more with two		Savings \$ _____		Savings \$ _____	
And three year options.		Savings \$ _____		Savings \$ _____	
<input type="checkbox"/> Cash		<input type="checkbox"/> Check, no.:		<input type="checkbox"/> Credit Card, type:	
Account no.:				Exp. Date:	
Company Approval:				Date:	
Customer Approval:				Date:	
Print Name:					



Brockman's Exclusive Service Guarantees

ON TIME GUARANTEE

All regularly scheduled appointments will be given a two hour window of arrival. If we arrive outside the confirmed two hour window you will not be charged for the service call with paid repair. Guarantee does not apply to installs, estimates, emergency service, or those needing appointments at a specific time.

DONE RIGHT

We stand behind our repairs, each time, and every time! Our technicians have the latest technology and training to find the real problem quickly. If you are not satisfied with our repair we will rework the job for free. If you are still not satisfied you will receive a 100% labor refund.

UPFRONT PRICE

All repairs are quoted upfront for your approval. You can see our price books, investment guides and discount coupons. We don't "hide the numbers."

LIFETIME WARRANTY ON REPLACEMENT PARTS

Fort Wayne's Best Warranty Available.

Lifetime warranty on replacement parts applies to Comfort Club members with constant, uninterrupted membership and given all recommended repairs are done when advised. Lifetime refers to the useful life of the serviced equipment, based upon the minimum life expectancy determined by the Department Of Energy (DOE Report # doe/eia-0554(2006)). Not applicable to hot water systems. Warranty only available on in-stock, non-consumable parts (see lifetime warranted parts list).

STANDARD REPAIR WARRANTY

One year warranty on all repairs (**that's 4 times longer than most service companies**), given all the recommended repairs are done.

*all warranties are voided if warranted equipment is serviced by anyone other than Brockman Heating and Air Conditioning. Brockman maintains the right to revoke any warranted part at their discretion.